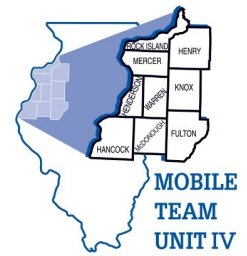




MOBILE TEAM TRAINING UNIT IV

Main Office: 6600 34th Ave., Bldg. 2, Room 101S, Moline, IL
Phone: (309) 755-3271 • Fax: (309) 755-3371
Satellite Office: 1801 Windish Drive • Galesburg, Illinois 61401
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A Statewide System of Inservice Training Program
Illinois Law Enforcement Training and Standards Board



PRESENTS

STRATEGIC DEVELOPMENT INSTITUTE LEADERSHIP SERIES (6 CLASSES; 4-HOUR BLOCKS)

- 9/9/2026 — Communicating for Superior Teamwork: Managing Your Communication Style
- 9/23/2026 — The Principles of Authentic Leadership
- 10/7/2026 — Communication Excellence: Managing Performance with DISC
- 10/21/2026 — Providing Feedback-*That Works!*
- 11/3/2026 — Coaching-Developing Others
- 11/18/2026 — Giving Recognition that *Gets Results!*

DATE: Starts September 9, 2026. Ends November 18, 2026. Every other Wednesday.

REGISTRATION ENDS: September 2, 2026

TIME: 8:00 AM– 12:00 PM

Min. enrollment: 6—Max enrollment: 18

LOCATION: Black Hawk College, 6600 34th Ave, Bldg. 2, Room 220, Moline, IL

INSTRUCTOR: Steven Welland **COST:** \$0. MTTU IV members have priority until 2 weeks prior. Non-members may be allowed then.

Per Board approval, this Class Meets the following Mandatory Training Key Guidelines.

Procedural Justice —4 hours

Communicating for Superior Teamwork: Managing Your Communication Style

Today's competitive marketplace demands that organizations do more with less—not an easy task. To accomplish it, organizations need to find ways to work smarter and faster, relying more and more on the knowledge and skills of teams—specifically high-performing teams. What is the secret to helping teams perform at their best? **The Leader**. Their knowledge, skills, and abilities can transform an acceptable team into an exceptional one. This program explores the essence of teamwork—effective communication. It employs the DiSC® Classic 2.0 profile to provide participants with a better understanding of communication styles while offering them expanded opportunities for team building.

The Principles of Authentic Leadership

Authentic leadership is an enormously powerful force in shaping an organization's long-term, sustained success. To get the best out of their people, while dealing with the inevitable uncertainties and complexities of today's business environment, leaders must be "at their best." Leaders in this session learn to demonstrate the five core qualities of leadership that will enable them to handle today's business issues head-on and a set of principles that will allow them to communicate effectively, provide open and honest feedback, and inspire passion and confidence in the people they are leading.

Communication Excellence: Managing Performance with DiSC

Communication Excellence provides participants the opportunity to explore and accurately measure the interrelatedness of the different DiSC styles. Using the Everything DiSC Workplace profile, we explore the difference between our primary communication style and our leadership style. Delving deeper into the dynamics of teams, Communication Excellence provides actionable insights into the leader's responsibilities of adjusting their communication delivery to meet the individual's needs and preferences.

Providing Feedback – *That Works!*

Feedback, in its simplest form, is nothing more than information that brings attention to an issue or "potential issue". Feedback is information provided with a sincere and genuine desire to create an opportunity for improvement. It is delivered with the intent to improve a situation or an individual's performance, skills, or behaviors. In this session, leaders will learn to "open the door" to a productive conversation formed around a mutual understanding of the issue, problem-solving, and the collaborative development of a plan of action.

Coaching – Developing Others

A great leader understands that they need to maximize the potential of every one of their team members in order for the individuals and the organization to have long-term success. Coaching is a collaborative partnership designed to build the skills and competencies needed for success. In this session, leaders will learn to help the employee gain the self-confidence needed to take on new challenges, problem solve and make effective decisions, and be able to take action – now and in the future, with little or no need for input from the leader.

Giving Recognition That *Gets Results!*

Drive performance and improve productivity by recognizing and reinforcing good behaviors. By using a successful recognition process, leaders can encourage individuals to repeat the behaviors that lead to positive results. Learn about the impact of recognition, the barriers to successful delivery, and the steps necessary for giving recognition that GETS RESULTS! Participants will learn how to best tailor and deliver recognition to the recipient for optimal results.